

BANK DRAFT PLAN Most Often Asked Questions

Q. Why should I enroll in OWWSB Bank Draft Plan?

A. *The Bank Draft Plan will save you time, checks and postage.
It's convenient and it's FREE!*

Q. How will I know how much I am being charged for water and/or sewer?

A. *You will continue to receive a bill to serve as a statement - detailing your charges for water and/or sewer use.*

Q. How will I know when the bank draft will be presented to my bank?

A. *The date of the draft will be shown on your monthly bill.*

Q. How will I know my bill has been paid?

A. *Your payment will be listed on your checking or savings account statement.*

Oxford Water ...



Q. What if I disagree with the amount of my bill or bank account deduction?

A. *Simply call our office at 831-5618 to discuss any discrepancies.*

Q. How do I enroll?

A. *Just complete the attached form and include a voided check that has your account number printed on it with next water bill payment.*

Q. When will my first bill be automatically deducted?

A. *At least 30 days after you are placed on the plan.*

Q. What if I change or close my bank Account?

A. *Contact the Water Works Main Office and request an enrollment Form for your new account. Complete the form and return it to Oxford Water Works.*

Q. Can I stop my Bank Plan service at any time?

A. *YES! Just contact the Main Office. The plan will be stopped within 30 Days.*

Call our Main Office at 831-5618 for more information or questions concerning your water and sewer system.

FORM FOR BANK DRAFT AUTHORIZATION

- YES.** Sign me up for Oxford Water and Sewer Board's Bank Draft Plan. I authorize OWWSB to enroll me in the Bank Draft Plan and instruct my bank to automatically make my OWWSB bill payment from the account noted. I understand that I may discontinue this authorization at any time by calling OWWSB at 831-5618.

Please Deduct my payment from:
(check one account)

bank / checking / savings
(circle type account)

credit union checking / savings
(circle type account)

Oxford Water Works account number:

Name of Financial Institution:

Authorized signature (as shown on account)

Printed Name: (as shown above)

Return This Form with your voided check when you make your next payment.
(so we can confirm your account information)



17 Spring Street
P.O. Box 3663
Oxford, Alabama 36203

Your Time Is Valuable!

*That's Why We Developed
The Bank Draft Plan
For You!*

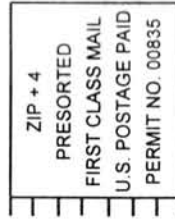
Unless you're one of those people who enjoys paying bills, our Bank Draft Plan takes the hassle out of paying your monthly bill.

Instead of writing and mailing a check to pay your bill, the amount is automatically deducted from the bank account designated by you.

Oxford Water ...



17 Spring Street
P.O. Box 3663
Oxford, Alabama 36203



RETURN SERVICE REQUESTED



Bank Draft A Plan To Save You:

- *time*
- *postage*
- *checks*

THE WATER WORKS AND
SEWER BOARD
OF THE CITY OF OXFORD

